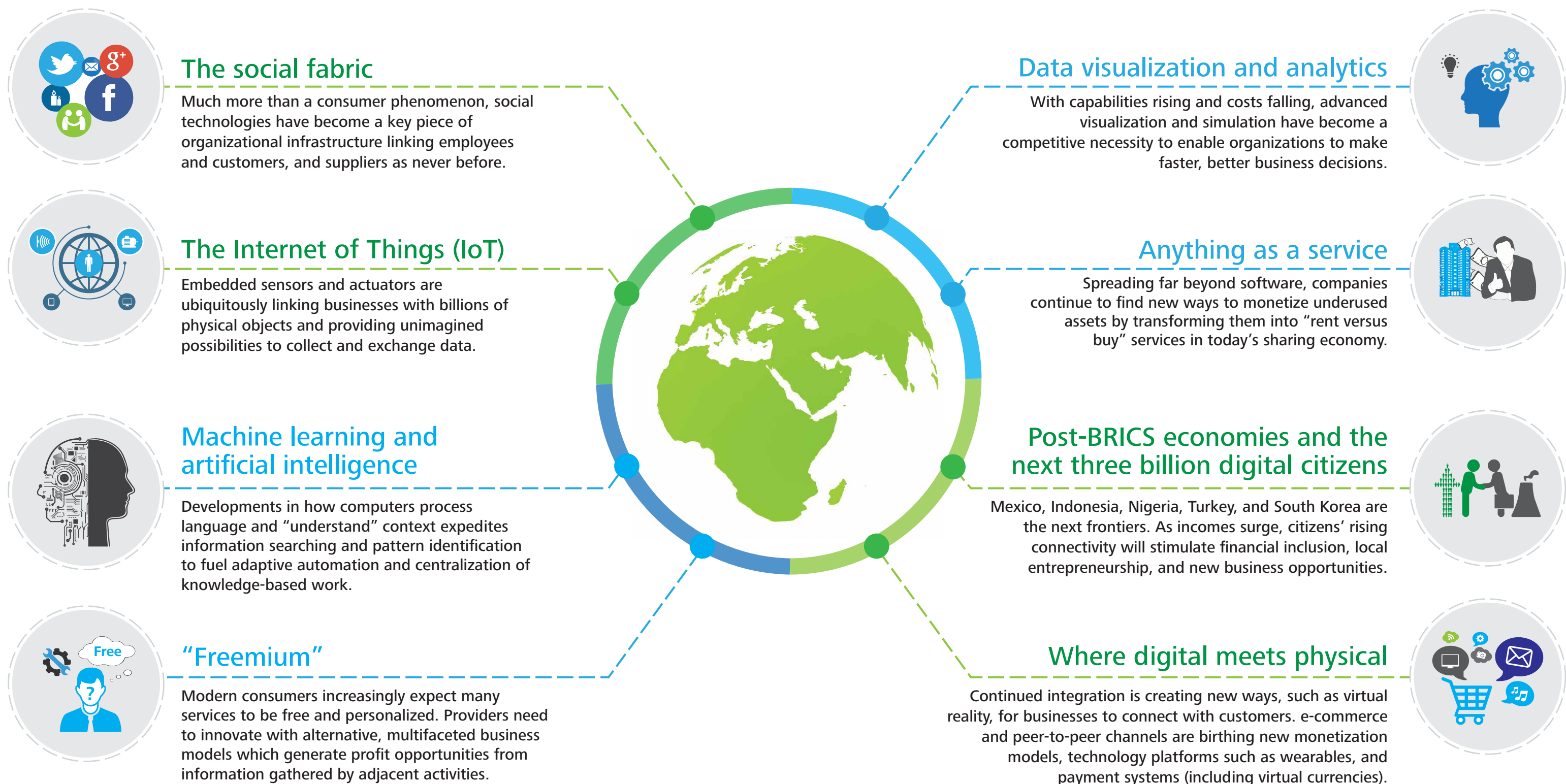




TECHNOLOGY TRENDS AFFECTING GLOBAL BUSINESSES

The current pace of change and innovation continues to profoundly alter the business landscape. While the impacts will vary for different types of organizations, leaders must embrace these new realities by identifying and addressing associated risks and opportunities.



Implications for management agendas

- Business models**
Rethink operating structure, revenue chain, market strategies, and management practices to reshape organization to evolving consumer expectations.
- Talent**
Identify key skills and hiring profiles to improve employee development and retention as well as incorporate strategic outsourcing opportunities.
- Organization**
Embrace flatter, nonhierarchical structures to create more autonomous teams and boost innovation, centralization, and coordination.
- Compliance**
Automate reporting requirements and other mandated filings to eliminate error-prone processes and redeploy resources into value-added work.
- Strategic planning**
Leverage analytics to assist in forecasting, analysis, scenario simulation, and decision-making and better navigate market dynamics.